

Coliforms are bacteria that are naturally present in the environment and are used as an indicator that other, potentially harmful, waterborne pathogens may be present or that a potential pathway exists through which contamination may enter the drinking water distribution system. We found coliforms indicating the need to look for potential problems in water treatment or distribution. When this occurs, we are required to conduct assessment(s) to identify any problems that were found during these assessments.

“We are taking corrective actions, including chlorination and flushing of the system. Following the corrective actions, we will collect additional samples for total coliform analysis and will be conducting the assessment as required. This is not an emergency. If it had been, you would have been notified immediately. We are in contact with MassDEP who is evaluating the actions we are taking to ensure safe water is being delivered to you. If a risk of contamination exists, you will receive additional notification.”